

**Dear Customer,**

Please be informed that in accordance with Point 7 of General Terms and Conditions, **the following Points of Beta Blue Kft's General Terms and Conditions are modified as of 1 September 2017.**

3.2. The Service Provider is obliged to send a report of the missed road sections to the National Toll Payment Services if there are one or several toll road sections between the last and the. In this case the Service Provider shall inform the Customer of having reported missed road sections within five (5) minutes of the confirmation by the National Toll Payment Services, in accordance with the relevant rules. No notification has to be sent to the Customer if the “average speed as the crow flies” derived as the ratio of the distance measured as the crow flies and the time between the dates of the last two data exceeds 130 km/hour.

3.25. If, owing to the Service Provider's notification given of the breakdown of an on-board unit, the Customer buys a route ticket and the Service Provider supplies data for the National Toll Payment Services on the tolled section(s) affected by an identical section on the basis of the data gained from the on-board unit (hereinafter: extra supply of data due to the error of the on-board unit) later, the National Toll Payment Services shall, at the Customer's request, credit the toll paid for such an identical section on the basis of the data supplied. An identical route shall be a route comprising of road sections on which data are provided if – within the validity period of a route ticket purchased – on the basis of data on at least 75% of all tolled road sections affected by the route ticket and all the data or all the reports received on missed road sections, it cannot be established whether the vehicle in question used the road section affected by the route ticket on more than one occasion. In such a case, the Customer may request the National Toll Payment Services to refund the toll within 45 days of the validity period of the route ticket by providing the data of the vehicle and the route ticket number. The Customer shall attach to its request the Service Provider's declaration in which the Service Provider acknowledges that it sent a notification to the Customer in connection with an error in a specific on-board unit by filling out the form in Annex 10 of the GTC of the NTPS (General Terms and Conditions for the individual contract on the data supply of data reporting contributors). The flat-rate cost of refunding which the National Toll Payment Services is entitled to is 10% of the refunded balance, or at least HUF 3,000, paid by the Service Provider.

3.26. If the Customer did not act in accordance with the user guide and, as a result, the Service Provider erroneously supplied extra data, the Service Provider shall require the Customer to pay an administrative service fee for issuing Annex 10 as specified in Point 3.25, which shall amount to HUF 3,000 plus VAT per day and per vehicle affected by such extra supply of data.

*Removed from GTC:*

*3.23.5. It should be stressed that the Customer shall file a complaint about extra supplies of data due to the error of the on-board unit (see below) directly to the National Toll Payment Services.*

[For the full content of the modified GTC, click here.](#)

In the light of Section 7 of the GTC, please note the following:

7. Modification of the contract

- 7.1. The Parties agree that the Service Provider shall perform the data reporting contributor's duties on the basis of the relevant laws and the contract signed with NTPS. The Service Provider notifies the Customer that NTPS has maintained its right to unilaterally modify the contract signed with the Service Provider.
- 7.2. In light of this, the Parties agree that the Service Provider shall be entitled to unilaterally modify the provisions of this GTC to make sure it complies with the legislation and the provisions of the contract valid between the Service Provider and NTPS.
- 7.3. The Service Provider shall notify the Customer of the scheduled modification at least eight days in advance. The Service Provider may unilaterally modify the contract by sending the wording of the modification to the Customer via e-mail or by publishing it on the Webcontrol webpage. If the Customer does not agree with the modifications, it is entitled to terminate the contract within eight days after the notification.

Yours faithfully,

Customer Service  
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Budapest, 14 August 2017